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**Pair of CBE Speakers to Present at Midwest Compliance Symposium**  
*Topics include FCRA and TCPA Compliance*

CEDAR FALLS, Iowa – A pair of CBE Companies (CBE) leaders will deliver key presentations at the Midwest Compliance Symposium Sept. 26 -28 in St. Louis.

CBE is co-hosting the [Midwest Compliance Symposium](#) for all professionals and credit originators of Financial, Telecommunications, Healthcare, Utility and Television industries.

[Mike Frost](#), CBE Chief Compliance, Sales Officer and General Counsel, will be joined by Attorney Dale Golden of Golden Scaz Gagain, PLLC in presenting the impact of CBE's recent Telephone Consumer Protection Act (TCPA) court victory and its impact on the credit and collections industry. In *Strauss v. CBE*, the court confirmed CBE's Manual Clicker Application does not constitute an automatic telephone dialing system, therefore mitigating the expensive regulatory risk the TCPA poses for calling consumers' cell phones.

Frost is a leader in the collection industry, frequently delivering presentations on compliance issues at industry events across the nation. In 2011 and 2012, Frost was named among the Top 25 Most Influential Collection Professionals by *Collection Advisor*. In 2014 he was named to the *Who's Who in Collections* by the same magazine. Frost is a member of the ACA International Board of Directors and was awarded the 2014 Members' Attorney Program designation. In 2015 Frost served on a panel for the Federal Trade Commission Debt Collection Dialogue.

[Dan Rohrs](#), CBE Director, Compliance Officer and Counsel, will be joined by David Kaminski of Carlson & Messer LLP in presenting on the Fair Credit Reporting Act (FCRA) and recent litigation and regulatory actions. They will provide guidance to stay in compliance with the FCRA rules.

Rohrs manages and oversees all of CBE's quality assurance and compliance activities and personnel. His responsibilities include participating in the definition and development of corporate policies, procedures and programs, ensuring regulatory principles are embedded within all respective business functions and overseeing the continuous development of CBE's compliance management system.

## **About CBE Companies**

Founded in 1933, [CBE Companies](#) is a global provider of outsourced call center services focused on connecting people to solutions. The company specializes in receivables management and customer care services. This narrow focus has enabled the company to be an expert in every aspect of the business. From a one-of-a-kind culture immersion approach to a proven ramp process, CBE's focused expertise saves its partners money and enables them to focus on their core business.

CBE approaches every business relationship as a strategic partnership. The company shares in its partners' successes and failures and strives to create more of the former and less of the latter. CBE firmly believes transparency and communication are the cornerstones in the foundation for success. The company's approach to a strategic partnership begins with open communication; this assures CBE partners that the team handling their business is committed to delivering customer insights, ideas and new ways to accomplish goals.

With more than 1,300 people in six locations globally, CBE Companies can deliver the right solution in the right location(s) for your ever-changing business needs. Its corporate headquarters is located in Cedar Falls, Iowa, with two facilities in Waterloo, Iowa, and additional facilities in Overland Park, Kansas; New Braunfels, Texas and Manila, Philippines. The organization is consistently recognized as a local Employer of Choice. It has also been recognized by [Workplace Dynamics](#) as one of Iowa's Top Workplaces. For more information about CBE Companies, please visit [www.cbecompanies.com](http://www.cbecompanies.com) or call 888-386-0273.

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